

Homelessness in Lake Elsinore

Lake Elsinore Valley Chamber of Commerce

EWDC Update

February 15, 2018



Addressing Homelessness in LE



- **April 2014** – City creates Homeless Ad-Hoc Subcommittee for Feeding in Parks, Starts Pathway Project
- **2015** – Proactive Enforcement of Illegal Encampments
- **2016** – Weekly Enforcement of Illegal Encampments
- **October 2016** – Adopted Regional Homeless Alliance Resolution
- **January 2017** – Point in Time Count Shows 62 Homeless in LE
- **May 2017** – Created a New Council Subcommittee
- **June 2017** – Launched Homeless Task Force
- **November 2017** – Launched Homeless Outreach Community Coalition
- **January 2018** – Hires New Community Services Deputy

Lake Elsinore Homeless Task Force



City's Role



State of Homelessness in LE

Transient Camp Enforcement

Private Property: Commercial Occupied and Abandoned



State of Homelessness in LE

Transient Camp Enforcement

Private Property Commercial: Home Depot and Target Center



State of Homelessness in LE

Transient Camp Enforcement

Private and City Property: Lake Bottom Areas



State of Homelessness in LE

Transient Camp Enforcement

Public Property: Elm Grove Beach



State of Homelessness in LE

Transient Camp Enforcement

County Property: Flood Channels



Homeless Task Force – Enforcement

Existing Municipal Codes



1. Regulation of Solicitation (Chapter 8.13)
2. Vehicle Solicitation (Chapter 10.72)
3. Camping on Private Property (Chapter 8.70) – Updated 2015
4. Shopping Carts (Chapter 8.38) – Updated 2016
5. Parks and Beaches (Chapter 8.40) – Updated 2016
6. Unattended Donation Boxes (Chapter 5.34) – Update 2015
7. Nuisance Abatement (Chapter 8.18) – Updated 2015

Homeless Task Force – Enforcement

Private vs. Public Property



- Average cost of abatement
 - \$1,000 to \$4,000 per location, larger camp cleanups can be between \$6,000 to \$10,000
- Partner with property and business owners to help them maintain, manage and secure their lots and businesses
 - Letter of Trespass (602 letter, tool for law enforcement)
 - No Trespassing signs
 - Frequent visits
 - Remove overgrown brush
- Hold property owners who fail to properly manage their lots accountable
 - Nuisance Abatement procedures (LEMC 8.18.020)
 - Cost Recovery through special assessments (staff time/cleanup cost)

State of Homelessness in LE

Numbers to Date



- Since July 1, 2016:
 - More than **85 transient camp locations** in City.
 - Four Corners/Riverside Drive, Mission Trail, E. Lakeshore Drive, and Rosetta Canyon.
 - Abandoned Buildings – Commercial and Residential
 - Public Parks, Beaches and Public Right of Ways.
 - **120** Transient Camp Clean Ups (includes multiple locations per clean up)
 - Total Cost: Approximately **\$225,000**.
 - **175 tons** of junk and debris removed from these camps.

Lake Elsinore Homeless Task Force

Strategic Objectives

1. Assess Homeless Population
2. Communication & Outreach to Community
3. Form Community Collaborative
4. Create List of Available Resources & Services, Identify Gaps
5. Review, Assess and Create Best Practices for Homelessness
6. Update Municipal Codes Based on Homelessness
7. Develop New Programs to Reduce Homelessness
8. Coordinate with Regional Efforts
9. Clarify City's Role and Partnership with Non-Profits and Faith Based Orgs
10. Begin to Create Local Housing Crisis & Response Team

Members

Mayor Pro Tem
Natasha Johnson

Councilmember
Brian Tisdale

City Staff

Police Department

County of Riverside,
District 1 & Flood
Control

Chamber of Commerce

Key Community
Stakeholders

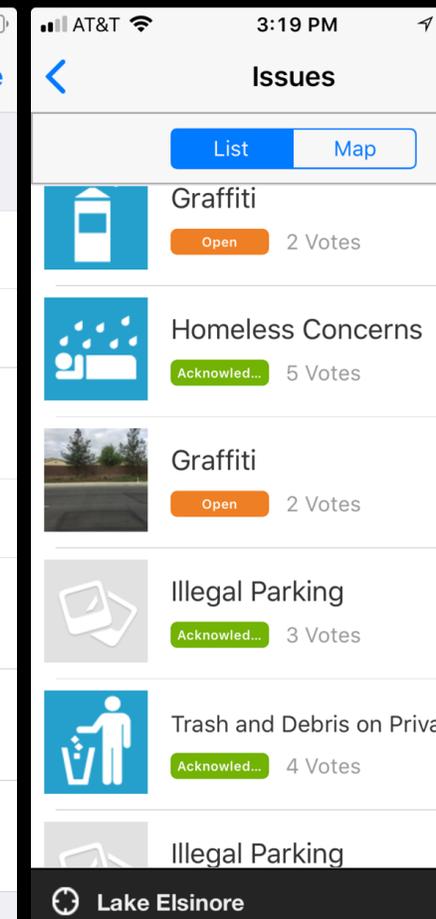
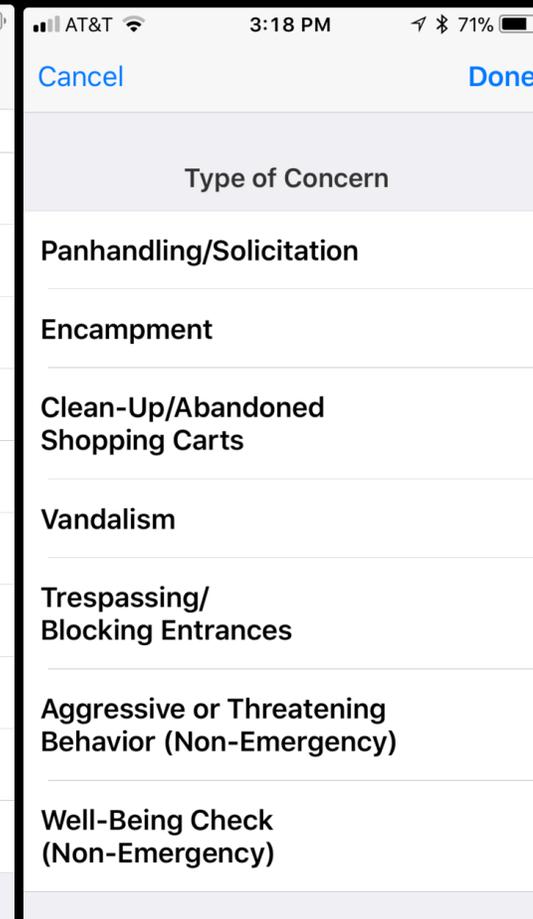
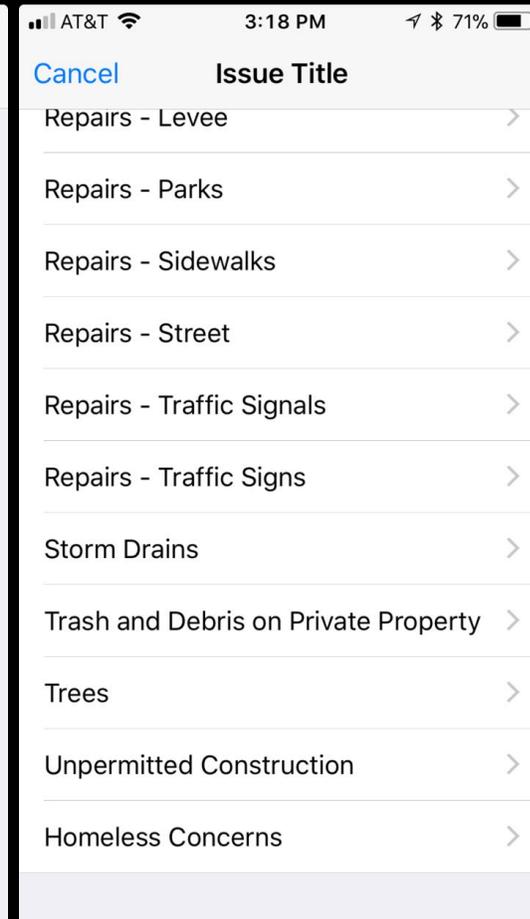
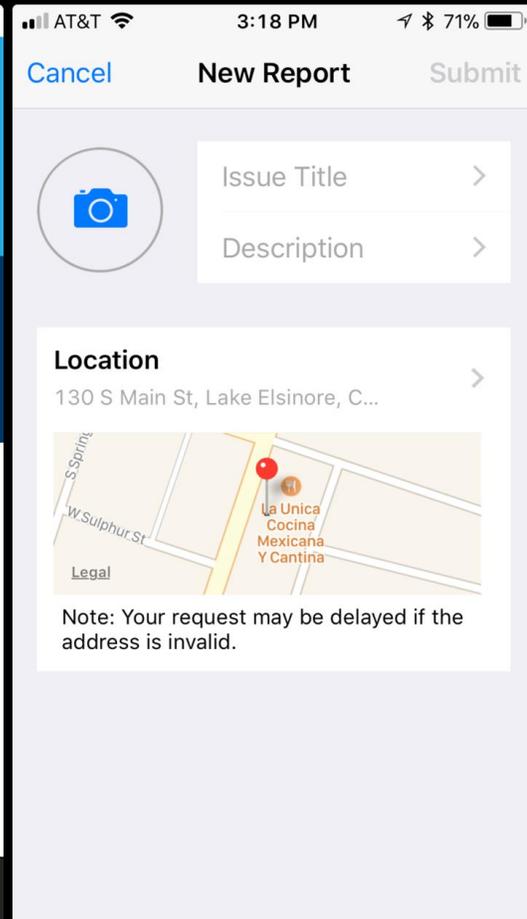
PSAC Member

Homeless Task Force – Enforcement

Alert LE for Data Driven Decisions

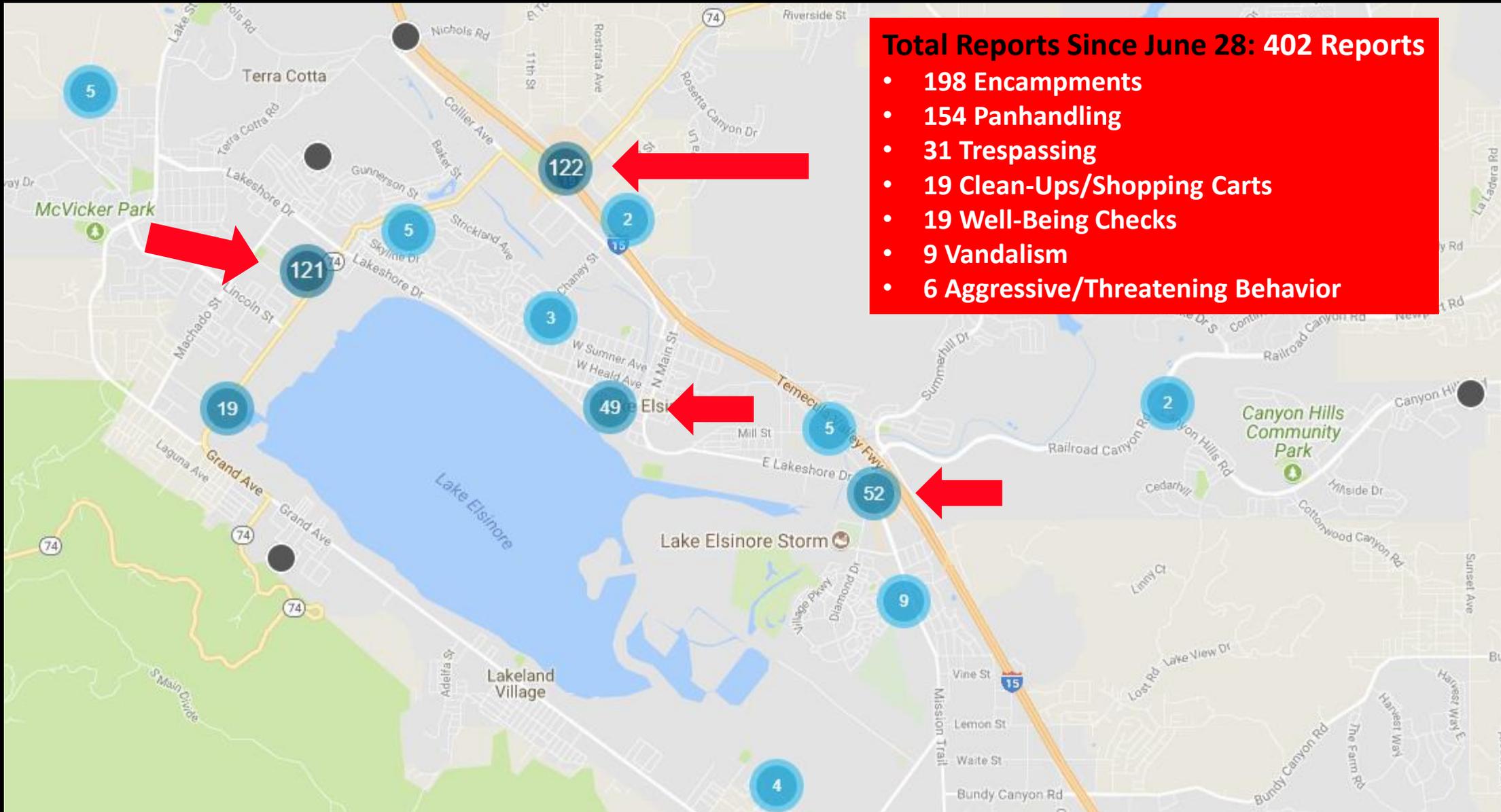


Available Online at www.lake-elsinore.org/alertle, on Facebook @LakeElsinoreCityHall or in your app store – search Alert LE



Offered for iOS and Android Devices. Images shown are from iPhone.

Homeless Taskforce - Alert LE Stats & Map



Homeless Task Force – Engagement & Education



Resources to Help Those in Need

City's New Helpline

(951) 291-0050

Webpage to Request Help

www.lake-elsinore.org/help

Resource Card

To be distributed in and around community.

Join Community Collaborative

RESOURCES FOR THE HOMELESS

Font Size [Share & Bookmark](#) [Feedback](#) Print

Connecting those in need to those who can give a hand up not a hand out.

The City of Lake Elsinore is currently developing a list of resources available for the those in need who are seeking to end their homelessness and/or to prevent homelessness. Listed to the right are some known available resources that are eager to help now.

Organizations and/or individuals who have the heart to serve and provide assistance will be invited to join a Community Collaborative. This collaborative is proposed to begin in late 2017 to develop a network of resources to end homelessness for those who want help.

If you serve or know of any organizations who serve those in need in our community and would like to be included in our resource list, please email the City at pio@lake-elsinore.org

If you are seeking help and looking for someone to give you a hand up and out of homelessness, please complete the form below, call (951) 291-0050, and/or [view this list of shelters for displaced individuals and families](#) that may be able to help you.

REQUEST FOR HELP TO END HOMELESSNESS

If you are homeless and looking for ways to help you end homelessness, please complete the form below and someone from the City's homeless task force will contact you to help.

1. Name:

2. Contact Information

Please Enter the Best Way to Reach You

Phone Number (if applicable)

Email (if applicable)

Other

3. Barriers Preventing You from Ending Homelessness

- Alcohol Use
- Drug Use
- PTSD
- Mental Health Conditions
- Physical Disabilities
- Developmental Disabilities
- Brain Injury
- Victim of Domestic Violence
- AIDS/HIV
- Jail (within 12 months)
- Other

Thank you for taking the first step. We are eager to try to find the right person who can help you address your needs and find a permanent place to call home.

RESPONSIBLE COMPASSION FOR THE HOMELESS
GIVE the homeless A HAND UP rather than A HAND OUT
www.lake-elsinore.org

SHELTER Corona-Norco Rescue Mission (951) 526-1200	VETERANS US Vets (951) 686-6893
SHELTER Path of Life (951) 683-4101	FAMILIES WITH CHILDREN LEUSD S.A.F.E.R. Program (951) 253-7000 ext. 5386
EMERGENCY HOUSING Project Touch (951) 677-9681	GENERAL ASSISTANCE Helping Hands (951) 821-6080

Homeless Helpline (951) 291-0050

Homeless Task Force – Engagement & Education



Encouraging Responsible Compassion

- New Community Facebook Page
 - **LIKE** our page!
 - **POST** your needs, wants, and resources (i.e. time, talent and treasures)
 - **SHARE** With Others in Region
 - Temecula
 - Murrieta
 - Wildomar
 - Lake Elsinore
 - Menifee

www.facebook.com/ResponsibleCompassion

REGIONAL HOMELESS ALLIANCE

Responsible Compassion
@responsiblecompassion

Home
Posts
Photos
About
Community

This is what your Page looks like to a visitor. [Switch back to your view](#) to manage this Page.

RESPONSIBLE COMPASSION
Sharing Ways To Give a Hand Up, Not a Hand Out

Liked Following Share ... Send Message

Community

What's New

Email is now
homelessoutreachswrc@gmail.com.

Community See All

Invite your friends to like this Page

46 people like this

48 people follow this

Cheryl Kitzerow and 4 other friends like this

About See All

The hours have changed recently.

DON'T assume you're making a difference when you are giving; you may actually be hurting, not helping.

RESPONSIBLE COMPASSION FOR THE HOMELESS

RESPONSIBLE COMPASSION
Sharing Ways To Give a Hand Up, Not a Hand Out

Homeless Task Force – Policies & Programs

Business Resources & Outreach Program



- Partnership with Chamber of Commerce
- Serve as a Resource e.g. Jobs, Outreach.
- Business Toolkit Underway
 - Safety Checklist, Resources and Enforcement Options, Signage and Posters
- Group Presentations & Special Workshops
- Tips Online at www.lake-elsinore.org/businesscrimeprevention.



Homeless Task Force – Enforcement

New Community Services Deputy



- Dedicated Contact for Business Community
- Homeless Outreach – Building Relationships, Gaining Trust
- Outreach and Transport Support
- Special Enforcement Opportunities
- Increasing Awareness of Actions Taken
- City Liaison with Sheriff's Department

Office: (951) 245-3300

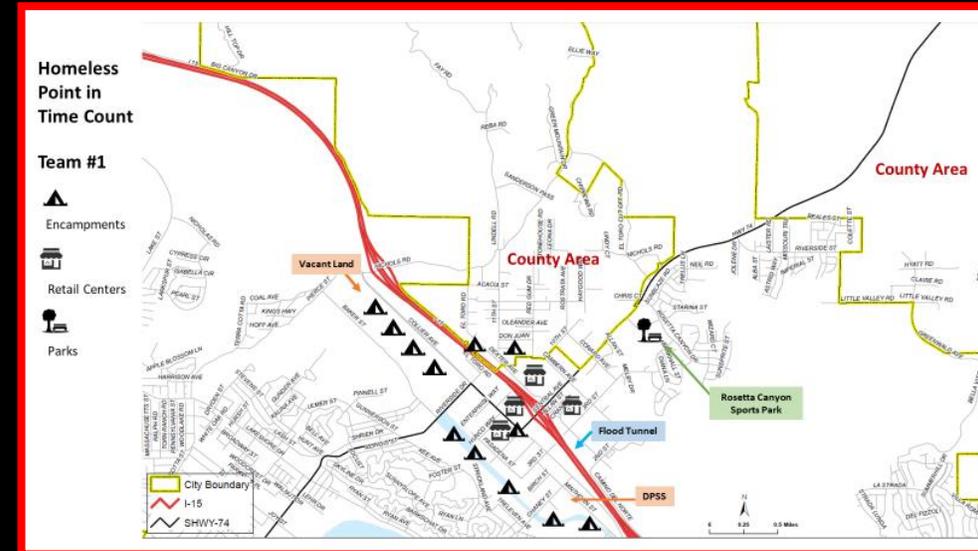
Email: rglaser@riversidesheriff.org

Lake Elsinore Homeless Task Force



Other Successes

- Established Community Coalition up to 170+ Contacts
- Media Outreach
- Homeless Population Assessment Tool
- New Park Ranger (City's First)
- Met With and Researched Various Services
- Community Update Meeting – Dec. 14
 - Available Online & On YouTube
- Point-in-Time Count – January 23
- City, Cops & Coffee



Learn More About the Task Force at www.lake-elsinore.org/homelesstaskforce

Homeless Task Force – Engagement & Education



What Can Our Community Do?

1. **Secure and Protect Your Property** – Join Neighborhood Watch. Reduce opportunities for crime. Lock it up.
2. **Property Appearance & Maintenance** – The appearance you have is the attention you attract.
3. **Practice Responsible Compassion** - Give a Hand Up, Not a Hand Out.
4. **Give to Established Organizations** - Time, Talent and/or Treasures.
5. **Report, Report, Report!** – 911, Non-Emergency Line and Alert LE.

www.lake-elsinore.org/help

RESPONSIBLE COMPASSION FOR THE HOMELESS

DO'S & DON'TS

Let Your Generosity Be a Part of the Solution

DO respond to solicitation requests with a firm NO.

DO report all illegal activity by calling 911 or non-emergency law enforcement number (951) 776-1099.

DO treat homeless with respect and dignity.

DO offer homeless information to get help, such as dialing 211.

DO volunteer with or donate to organizations that help the homeless.

DO be a part of the solution by practicing Responsible Compassion.

DON'T encourage panhandling by giving money, food, supplies, etc.

DON'T give them your address or take them to your home.

DON'T allow camping or loitering on your property.

DON'T assume you're making a difference when you are giving; you may actually be hurting, not helping.

Find out more at www.lake-elsinore.org/homelesstaskforce or
www.responsiblecompassion.com.

Homeless Task Force



What's Next

- **Faith Based Leadership Forum** – Feb. 26, 2018 at 6:30 p.m. in Temecula
- **Next Coalition Meeting** – May 10, 2018 at 9 a.m.
- **Property Managers & Landlord Meeting** – Date TBD
- **Identify Housing Opportunities** – Identify Transitional Housing Opportunities
- **Business Toolkit & Signage Package** – Resources to Assist with Crime Prevention
- **Municipal Code Review & Revisions** – Solicitation, Loitering, and Crime Free Programs
- **Evaluate New Policies & Programs as Identified** – What Should and Can City Fund
- **Additional Public Outreach and Meetings** – Spreading the Message

www.lake-elsinore.org/businesscrimeprevention

Thank You for your support!

