

# *Homelessness in Lake Elsinore*

Faith-Based Homeless Outreach Meeting

April 17, 2018



# Addressing Homelessness in LE



- **April 2014** – City creates Homeless Ad-Hoc Subcommittee for Feeding in Parks, Starts Pathway Project
- **2015** – Proactive Enforcement of Illegal Encampments
- **2016** – Weekly Enforcement of Illegal Encampments
- **October 2016** – Adopted Regional Homeless Alliance Resolution
- **January 2017** – Point in Time Count Shows 62 Homeless in LE
- **May 2017** – Created a New Council Subcommittee
- **June 2017** – Launched Homeless Task Force
- **November 2017** – Launched Homeless Outreach Community Coalition
- **January 2018** – Hires New Community Services Deputy
- **March 2018** – Began working with Social Work Action Group (SWAG)
- **April 2018** – Helped 4 Homeless Individuals Off of the Street

# Lake Elsinore Homeless Task Force



## City's Role



# State of Homelessness in LE

Numbers to Date



- Since July 1, 2016:
  - More than **85 transient camp locations** in City.
    - Four Corners/Riverside Drive, Mission Trail, E. Lakeshore Drive, and Rosetta Canyon.
    - Abandoned Buildings – Commercial and Residential
    - Public Parks, Beaches and Public Right of Ways.
  - **120** Transient Camp Clean Ups (includes multiple locations per clean up)
  - Total Cost: Approximately **\$225,000**.
  - **175 tons** of junk and debris removed from these camps.

# Lake Elsinore Homeless Task Force

## Strategic Objectives

1. Assess Homeless Population
2. Communication & Outreach to Community
3. Form Community Collaborative
4. Create List of Available Resources & Services, Identify Gaps
5. Review, Assess and Create Best Practices for Homelessness
6. Update Municipal Codes Based on Homelessness
7. Develop New Programs to Reduce Homelessness
8. Coordinate with Regional Efforts
9. Clarify City's Role and Partnership with Non-Profits and Faith Based Orgs
10. Begin to Create Local Housing Crisis & Response Team

### Members

Mayor Pro Tem  
Natasha Johnson

Councilmember  
Brian Tisdale

City Staff

Police Department

County of Riverside,  
District 1 & Flood  
Control

Chamber of Commerce

Key Community  
Stakeholders

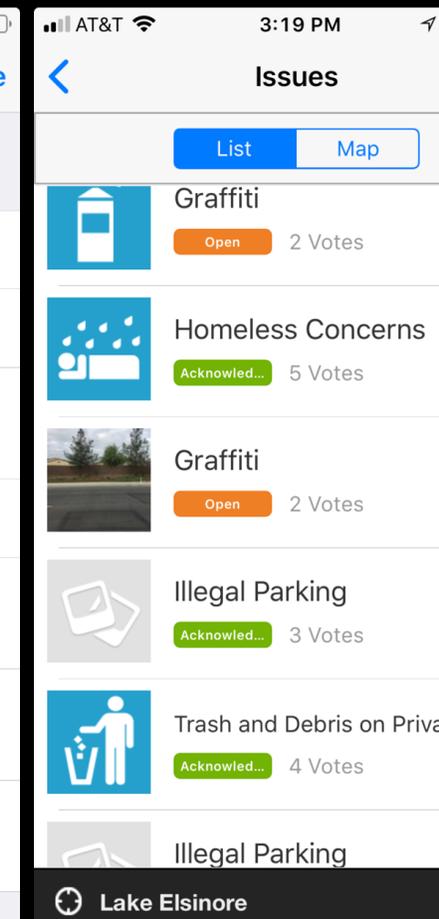
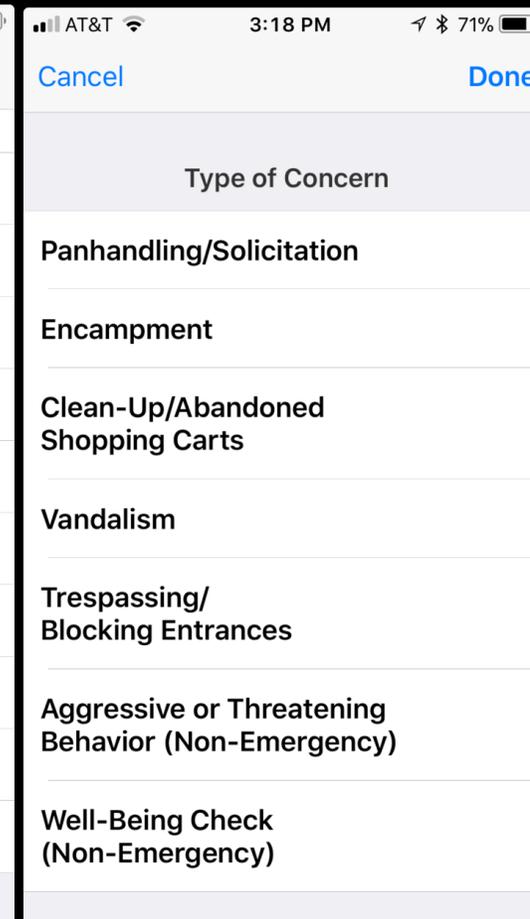
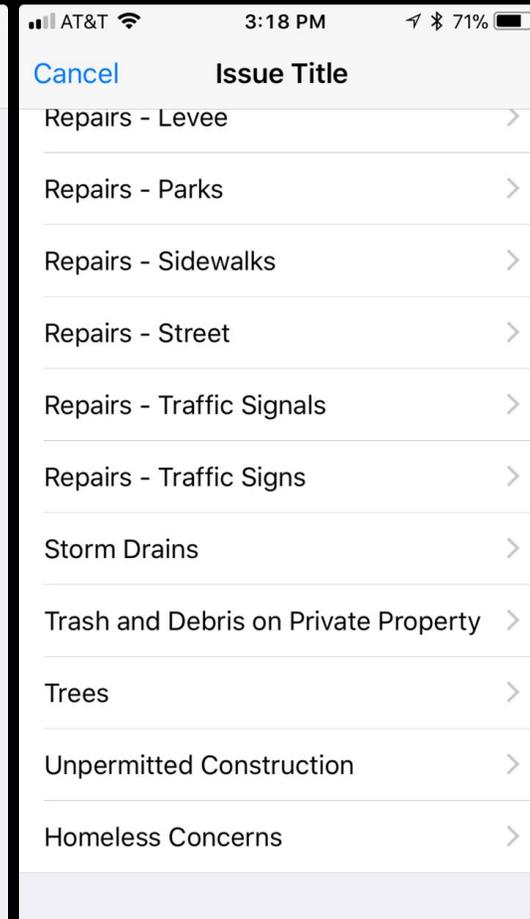
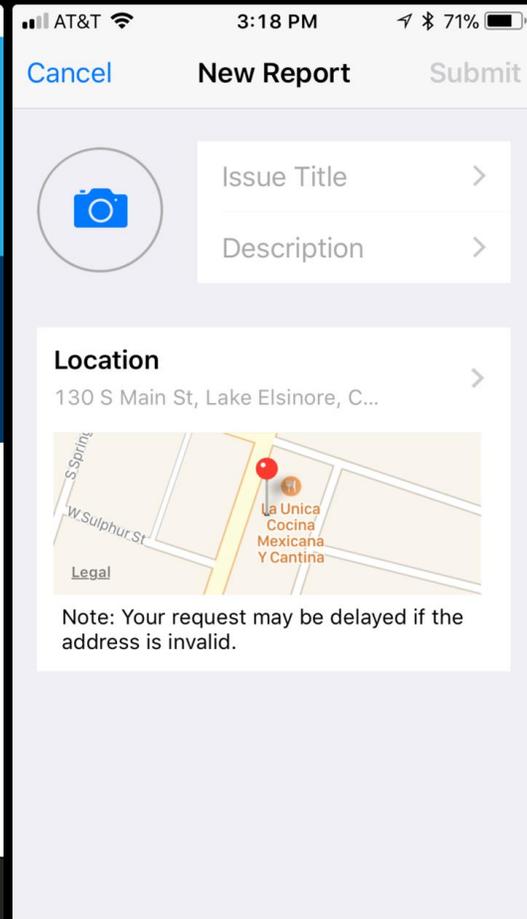
PSAC Member

# Homeless Task Force – Enforcement

## Alert LE for Data Driven Decisions

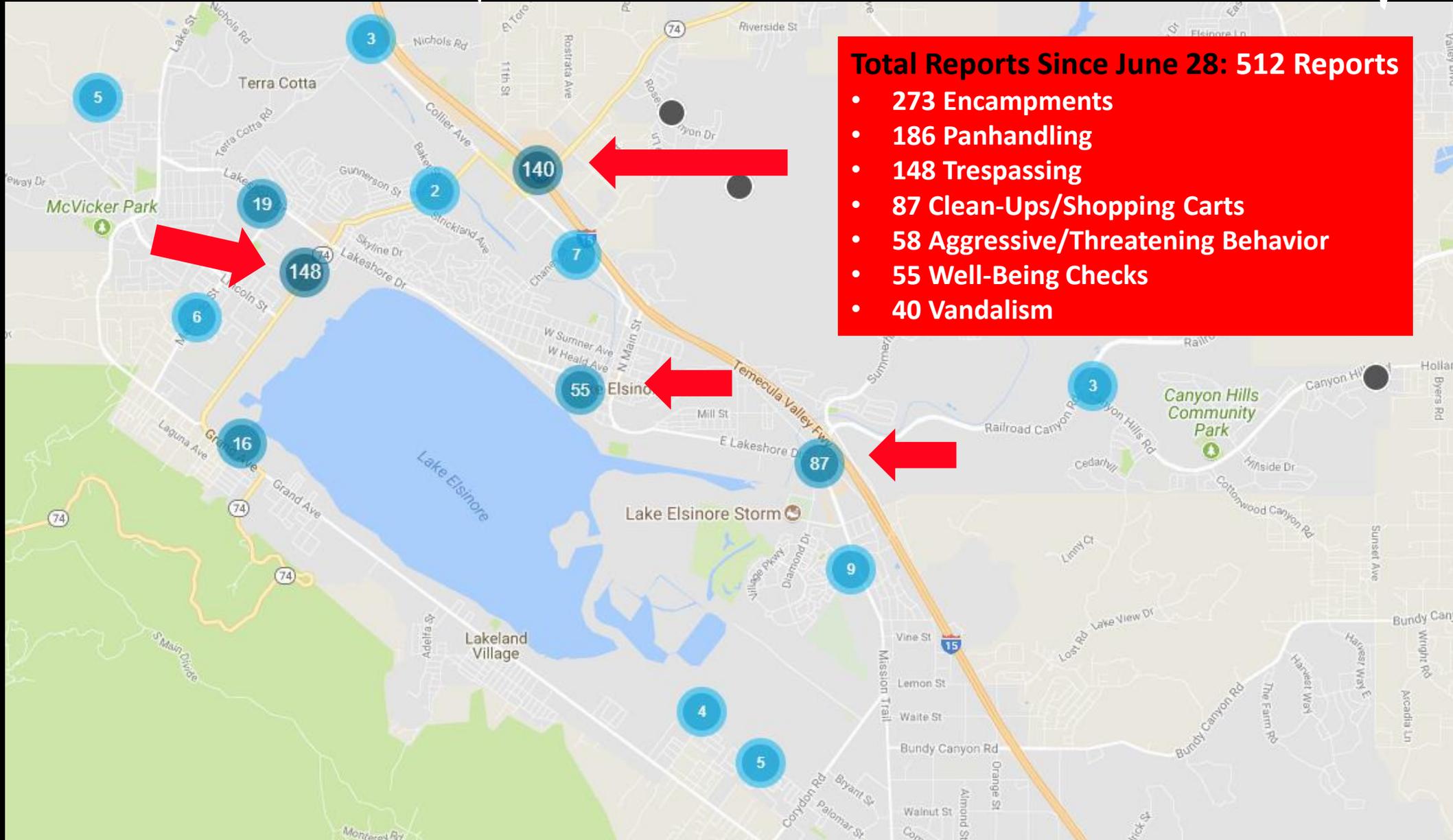


Available Online at [www.lake-elsinore.org/alertle](http://www.lake-elsinore.org/alertle), on Facebook @LakeElsinoreCityHall or in your app store – search Alert LE



Offered for iOS and Android Devices. Images shown are from iPhone.

# Homeless Taskforce - Alert LE Stats & Map



# Homeless Task Force – Engagement & Education



## Resources to Help Those in Need

### City's Helpline

(951) 291-0050

### Webpage to Request Help

[www.lake-elsinore.org/help](http://www.lake-elsinore.org/help)

### Resource Card

To be distributed in and around community.

### Join Community Collaborative

#### RESOURCES FOR THE HOMELESS

Font Size [Share & Bookmark](#) [Feedback](#) Print

Connecting those in need to those who can give a hand up not a hand out.

The City of Lake Elsinore is currently developing a list of resources available for the those in need who are seeking to end their homelessness and/or to prevent homelessness. Listed to the right are some known available resources that are eager to help now.

Organizations and/or individuals who have the heart to serve and provide assistance will be invited to join a Community Collaborative. This collaborative is proposed to begin in late 2017 to develop a network of resources to end homelessness for those who want help.

If you serve or know of any organizations who serve those in need in our community and would like to be included in our resource list, please email the City at [pio@lake-elsinore.org](mailto:pio@lake-elsinore.org)

If you are seeking help and looking for someone to give you a hand up and out of homelessness, please complete the form below, call (951) 291-0050, and/or [view this list of shelters for displaced individuals and families](#) that may be able to help you.

#### REQUEST FOR HELP TO END HOMELESSNESS

If you are homeless and looking for ways to help you end homelessness, please complete the form below and someone from the City's homeless task force will contact you to help.

1. Name:

2. Contact Information

*Please Enter the Best Way to Reach You*

Phone Number (if applicable)

Email (if applicable)

Other

3. Barriers Preventing You from Ending Homelessness

- Alcohol Use
- Drug Use
- PTSD
- Mental Health Conditions
- Physical Disabilities
- Developmental Disabilities
- Brain Injury
- Victim of Domestic Violence
- AIDS/HIV
- Jail (within 12 months)
- Other

Thank you for taking the first step. We are eager to try to find the right person who can help you address your needs and find a permanent place to call home.

**RESPONSIBLE COMPASSION  
FOR THE HOMELESS**

*GIVE the homeless A HAND UP rather than A HAND OUT*

[www.lake-elsinore.org](http://www.lake-elsinore.org)

**Homeless Helpline (951) 291-0050**

<b>SHELTER</b> Corona-Norco Rescue Mission (951) 526-1200	<b>VETERANS</b> US Vets (951) 686-6893
<b>SHELTER</b> Path of Life (951) 683-4101	<b>FAMILIES WITH CHILDREN</b> LEUSD S.A.F.E.R. Program (951) 253-7000 ext. 5386
<b>EMERGENCY HOUSING</b> Project Touch (951) 677-9681	<b>GENERAL ASSISTANCE</b> Helping Hands (951) 821-6080

**Homeless Helpline (951) 291-0050**

# Responsible Compassion

Provide A Hand Up...  
Not A Hand Out

## RESPONSIBLE COMPASSION FOR THE HOMELESS

### DO'S & DON'TS

*Let Your Generosity Be a Part of the Solution*

- DO** respond to solicitation requests with a firm **NO**.
- DO** report all illegal activity by calling **911** or non-emergency law enforcement number **(951) 776-1099**.
- DO** treat homeless with respect and dignity.
- DO** offer homeless information to get help, such as dialing **211**.
- DO** volunteer with or donate to organizations that help the homeless.
- DO** be a part of the solution by practicing Responsible Compassion.
- DON'T** encourage panhandling by giving money, food, supplies, etc.
- DON'T** give them your address or take them to your home.
- DON'T** allow camping or loitering on your property.
- DON'T** assume you're making a difference when you are giving; you may actually be hurting, not helping.

Find out more at [www.lake-elsinore.org/homelesstaskforce](http://www.lake-elsinore.org/homelesstaskforce) or  
[www.responsiblecompassion.com](http://www.responsiblecompassion.com).

# Homeless Task Force – Engagement & Education



## Encouraging Responsible Compassion

- New Community Facebook Page
  - **LIKE** our page!
  - **POST** your needs, wants, and resources (i.e. time, talent and treasures)
  - **SHARE** With Others in Region
    - Temecula
    - Murrieta
    - Wildomar
    - Lake Elsinore
    - Menifee

[www.facebook.com/ResponsibleCompassion](http://www.facebook.com/ResponsibleCompassion)

REGIONAL HOMELESS ALLIANCE

Responsible Compassion  
@responsiblecompassion

Home  
Posts  
Photos  
About  
Community

This is what your Page looks like to a visitor. [Switch back to your view](#) to manage this Page.

**RESPONSIBLE COMPASSION**  
Sharing Ways To Give a Hand Up, Not a Hand Out

Liked Following Share ... Send Message

Community

What's New

Email is now  
homelessoutreachswrc@gmail.com.

Community See All

Invite your friends to like this Page

46 people like this

48 people follow this

Cheryl Kitzerow and 4 other friends like this

About See All

The hours have changed recently.

**DON'T assume you're making a difference when you are giving; you may actually be hurting, not helping.**

RESPONSIBLE COMPASSION FOR THE HOMELESS

**RESPONSIBLE COMPASSION**  
Sharing Ways To Give a Hand Up, Not a Hand Out

# Homeless Task Force – Enforcement

## New Community Services Deputy



- Dedicated Contact for Community
- Homeless Outreach – Building Relationships, Gaining Trust
- Outreach and Transport Support
- Special Enforcement Opportunities
- Increasing Awareness of Actions Taken
- City Liaison with Sheriff's Department

**Office: (951) 245-3300**

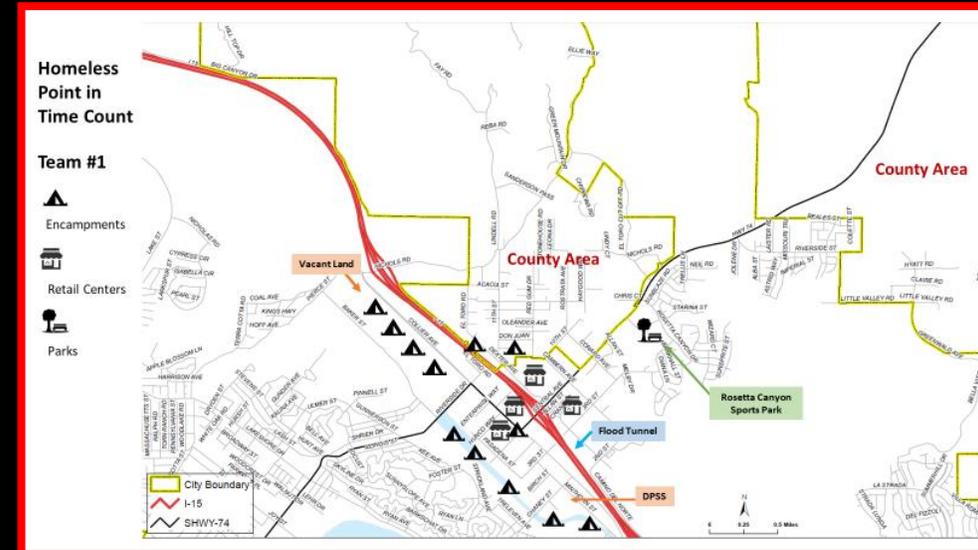
**Email: [rglaser@riversidesheriff.org](mailto:rglaser@riversidesheriff.org)**

# Lake Elsinore Homeless Task Force



## Other Successes

- Established Community Coalition of 170+ Contacts
- Media Outreach
- Homeless Population Assessment Tool
- New Park Ranger (City's First)
- Met With and Researched Various Services
- Community Update Meeting – Dec. 14
- Point-in-Time Count – Est. 75
- City, Cops & Coffee – April 25 at Stadium Pizza 5:30 p.m.
- Participant in Regional Homeless Alliance for Southwest Riverside County



Learn More About the Task Force at [www.lake-elsinore.org/homelesstaskforce](http://www.lake-elsinore.org/homelesstaskforce)

# Homeless Task Force – Engagement & Education



## What Can Our Community Do?

1. **Secure and Protect Your Property** – Join Neighborhood Watch. Reduce opportunities for crime. Lock it up.
2. **Property Appearance & Maintenance** – The appearance you have is the attention you attract.
3. **Practice Responsible Compassion** - Give a Hand Up, Not a Hand Out.
4. **Give to Established Organizations** - Time, Talent and/or Treasures.
5. **Report, Report, Report!** – 911, Non-Emergency Line and Alert LE.

[www.lake-elsinore.org/help](http://www.lake-elsinore.org/help)

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# Homeless Task Force

## What's Next



- **Businesses, Property Managers & Landlord Meeting** – April 26, 2018, 11:30 to 1:30 p.m.
- **Next Coalition Meeting** – May 3, 2018 from 1:30 p.m. to 3:30 p.m. (Quarterly)
- **Identify Housing Opportunities** – Identify Transitional Housing Opportunities
- **Business Toolkit & Signage Package** – Resources to Assist with Crime Prevention
- **Municipal Code Review & Revisions** – Solicitation, Loitering, and Crime Free Programs
- **Evaluate New Policies & Programs as Identified** – What Should and Can City Fund
- **Additional Public Outreach and Meetings** – Spreading the Message

*[www.lake-elsinore.org/HomelessTaskForce](http://www.lake-elsinore.org/HomelessTaskForce)*

Thank You for your support!

