

# *Homelessness in Lake Elsinore*

Coalition Meeting  
November 2, 2017



# *Welcome & Purpose of the Meeting*



- Collaborative Effort to Strengthen our Power to Help
- Provide Update on the City's Approach to Homelessness
- Seek Support for Practicing Responsible Compassion
- Allow for Connections Amongst Those Who Serve
- Assess Existing Services and Identify Any Gaps
- Conduct Our Community Asset Assessment Survey
  - Open Browser on Mobile Device
  - Go to [Sif.ly](https://sif.ly)
  - Enter Participant Code: [Homeless](#)

# *Addressing Homelessness in LE*



- **April 2014** – City creates Homeless Ad-Hoc Subcommittee for Feeding in Parks, Starts Pathway Project
- **2015** – Proactive Enforcement of Illegal Encampments
- **2016** – Weekly Enforcement of Illegal Encampments
- **October 2016** – Adopted Regional Homeless Alliance Resolution
- **January 2017** – Point in Time Count Shows 62 Homeless in LE
- **May 2017** – Created a New Council Subcommittee
- **June 2017** – Launched Homeless Task Force
- **November 2017** – Launched Homeless Outreach Coalition

# Lake Elsinore Homeless Task Force



## City's Role



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Commercial: 4 Corners Albertson's



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Commercial: Home Depot and Target Center



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Abandoned Buildings: Former Coco's and Lone Star



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Vacant Lots: Riverside Drive



# *State of Homelessness in LE*

## Transient Camp Enforcement

Public and City Property: La Laguna Resort



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Vacant Lots: Cambern Avenue and Rosetta Canyon Areas



# State of Homelessness in LE

## Transient Camp Enforcement

Private Property Vacant Lots: Lake Bottom Lots



# State of Homelessness in LE

## Transient Camp Enforcement

Public Property: Elm Grove Beach



# *State of Homelessness in LE*

## Transient Camp Enforcement

Public Property: Serenity Park



# State of Homelessness in LE

## Transient Camp Enforcement

City Right of Way: Collier & Spring St. Next to I-15



# State of Homelessness in LE

## Transient Camp Enforcement

County and State Property: E. Lakeshore Bridge and San Jacinto Bridge



# State of Homelessness in LE

## Transient Camp Enforcement

County Property: Flood Channels



# *Homeless Task Force – Enforcement*

## Existing Municipal Codes



1. Regulation of Solicitation (Chapter 8.13)
2. Vehicle Solicitation (Chapter 10.72)
3. Camping on Private Property (Chapter 8.70) – Updated 2015
4. Shopping Carts (Chapter 8.38) – Updated 2016
5. Parks and Beaches (Chapter 8.40) – Updated 2016
6. Unattended Donation Boxes (Chapter 5.34) – Update 2015
7. Nuisance Abatement (Chapter 8.18) – Updated 2015

# Homeless Task Force – Enforcement

## Private vs. Public Property



- Average cost of abatement
  - \$1,000 to \$4,000 per location, larger camp cleanups can be between \$6,000 to \$10,000
- Partner with property and business owners to help them maintain, manage and secure their lots and businesses
  - Letter of Trespass (602 letter, tool for law enforcement)
  - No Trespassing signs
  - Frequent visits
  - Remove overgrown brush
- Hold property owners who fail to properly manage their lots accountable
  - Nuisance Abatement procedures (LEMC 8.18.020)
  - Cost Recovery through special assessments (staff time/cleanup cost)

# State of Homelessness in LE

## Numbers to Date



- Since July 1, 2016:
  - More than **85 transient camp locations** in City.
    - Four Corners/Riverside Drive, Mission Trail, E. Lakeshore Drive, and Rosetta Canyon.
    - Abandoned Buildings – Commercial and Residential
    - Public Parks, Beaches and Public Right of Ways.
  - **120** Transient Camp Clean Ups (includes multiple locations per clean up)
  - Total Cost: Approximately **\$225,000**.
  - **175 tons** of junk and debris removed from these camps.

# Lake Elsinore Homeless Task Force

## Introductions & Strategic Objectives

1. Assess Homeless Population
2. Communication & Outreach to Community
3. Form Community Collaborative
4. Create List of Available Resources & Services, Identify Gaps
5. Review, Assess and Create Best Practices for Homelessness
6. Update Municipal Codes Based on Homelessness
7. Develop New Programs to Reduce Homelessness
8. Coordinate with Regional Efforts
9. Clarify City's Role and Partnership with Non-Profits and Faith Based Orgs
10. Begin to Create Local Housing Crisis & Response Team

### Members

Mayor Pro Tem  
Natasha Johnson

Councilmember  
Brian Tisdale

City Staff

Police Department

County of Riverside,  
District 1 & Flood  
Control

Chamber of Commerce

Key Community  
Stakeholders

PSAC Member

# Lake Elsinore Homeless Task Force



## Actions To Date

- Alert LE Issue for Public – Report Homeless Concerns
- Responsible Compassion Public Outreach & Social Media Posts
- Media Outreach – The Press-Enterprise
- Website Resources at [www.lake-elsinore.org/homelesstaskforce](http://www.lake-elsinore.org/homelesstaskforce)
- Homeless Population Assessment Tool
- New Park Ranger (City's First)
- Quality of Life Patrols & New Deputy – Coming Soon
- Resources to Offer and Provide Help
- Business Crime Prevention Information on Website
- Developed Educational Materials for Distribution to Community



# Homeless Task Force – Engagement & Education



## Resources to Help Those in Need

### City's New Helpline

(951) 291-0050

### Webpage to Request Help

[www.lake-elsinore.org/help](http://www.lake-elsinore.org/help)

### Resource Card

To be distributed in and around community.

### Join Community Collaborative

#### RESOURCES FOR THE HOMELESS

Font Size [Share & Bookmark](#) [Feedback](#) [Print](#)

Connecting those in need to those who can give a hand up not a hand out.

The City of Lake Elsinore is currently developing a list of resources available for the those in need who are seeking to end their homelessness and/or to prevent homelessness. Listed to the right are some known available resources that are eager to help now.

Organizations and/or individuals who have the heart to serve and provide assistance will be invited to join a Community Collaborative. This collaborative is proposed to begin in late 2017 to develop a network of resources to end homelessness for those who want help.

If you serve or know of any organizations who serve those in need in our community and would like to be included in our resource list, please email the City at [pio@lake-elsinore.org](mailto:pio@lake-elsinore.org)

If you are seeking help and looking for someone to give you a hand up and out of homelessness, please complete the form below, call (951) 291-0050, and/or [view this list of shelters for displaced individuals and families](#) that may be able to help you.

#### REQUEST FOR HELP TO END HOMELESSNESS

If you are homeless and looking for ways to help you end homelessness, please complete the form below and someone from the City's homeless task force will contact you to help.

1. Name:

2. Contact Information

*Please Enter the Best Way to Reach You*

Phone Number (if applicable)

Email (if applicable)

Other

3. Barriers Preventing You from Ending Homelessness

- Alcohol Use
- Drug Use
- PTSD
- Mental Health Conditions
- Physical Disabilities
- Developmental Disabilities
- Brain Injury
- Victim of Domestic Violence
- AIDS/HIV
- Jail (within 12 months)
- Other

Thank you for taking the first step. We are eager to try to find the right person who can help you address your needs and find a permanent place to call home.

**RESPONSIBLE COMPASSION FOR THE HOMELESS**  
GIVE the homeless A HAND UP rather than A HAND OUT  
[www.lake-elsinore.org](http://www.lake-elsinore.org)

<b>SHELTER</b> Corona-Norco Rescue Mission (951) 526-1200	<b>VETERANS</b> US Vets (951) 686-6893
<b>SHELTER</b> Path of Life (951) 683-4101	<b>FAMILIES WITH CHILDREN</b> LEUSD S.A.F.E.R. Program (951) 253-7000 ext. 5386
<b>EMERGENCY HOUSING</b> Project Touch (951) 677-9681	<b>GENERAL ASSISTANCE</b> Helping Hands (951) 821-6080

**Homeless Helpline (951) 291-0050**

# *Lake Elsinore Homeless Task Force*

## Upcoming Action Items



- Business Toolkit & Signage Package – Sign Up Today!
- Municipal Code Review & Revisions
- Regional Collaboration & Resources – Homeless Outreach & Housing Locator
- Evaluate New Policies & Programs as Identified
- Additional Public Outreach Materials and Meetings
- Point-In-Time Count

# The Purpose of the Coalition

Strengthening Our Power to Help



- Open meeting for those eager to serve.
- Focused on engagement, education and relationships.
- Assess available resources, services and help.
- Identify and fill gaps in services.
- Create effective and efficient network of resources to help.
- Educate each other about best practices in serving those in need.
- Tackle local challenges related to homelessness.
- Develop programs to address the barriers of homelessness.
- To make positive, heartfelt changes in the lives of those in need.

# Lake Elsinore Homeless Task Force

## Strategic Objectives

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# Engaging the Community

## What Can Our Community Do?



1. **Secure and Protect Your Property** – Reduce Opportunities for Crime.
2. **Practice Responsible Compassion** - Give a Hand Up, Not a Hand Out.
3. **Give to Established Organizations** - Time, Talent and/or Treasures
4. **Report, Report, Report!** – 911, Non-emergency line and Alert LE.

[www.lake-elsinore.org/help](http://www.lake-elsinore.org/help)

### RESPONSIBLE COMPASSION FOR THE HOMELESS

#### DO'S & DON'TS

*Let Your Generosity Be a Part of the Solution*

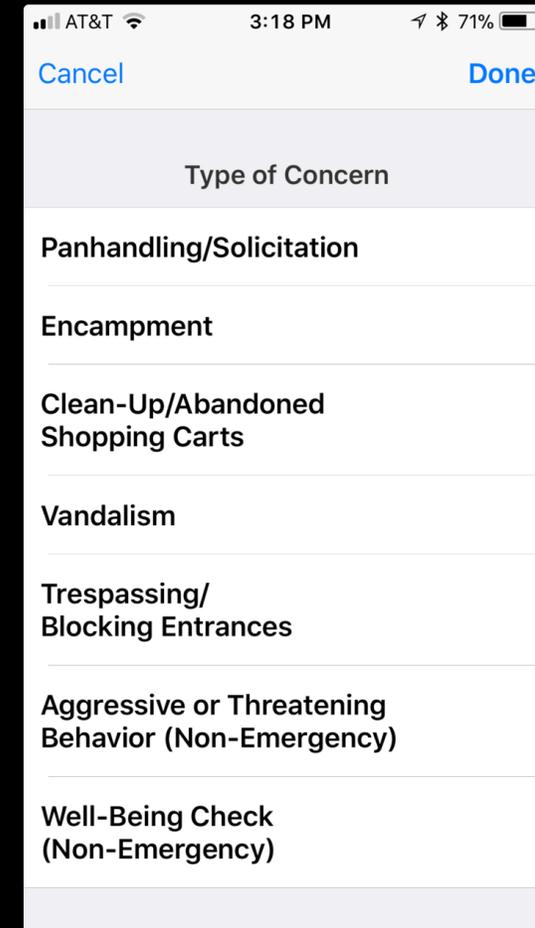
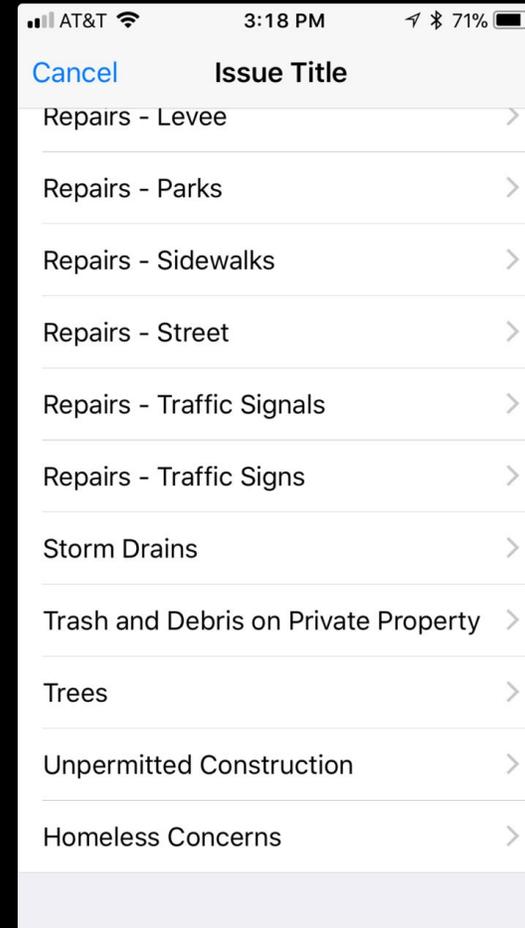
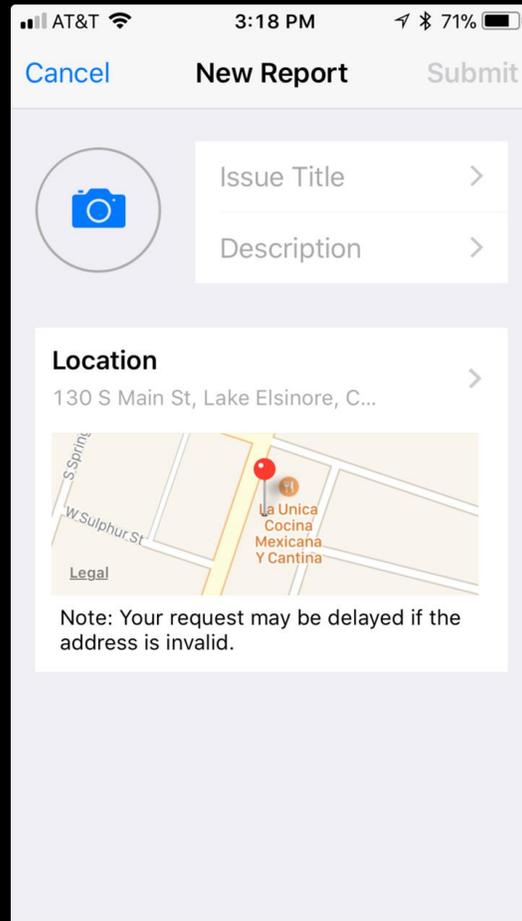
- DO** respond to solicitation requests with a firm NO.
- DO** report all illegal activity by calling 911 or non-emergency law enforcement number (951) 776-1099.
- DO** treat homeless with respect and dignity.
- DO** offer homeless information to get help, such as dialing 211.
- DO** volunteer with or donate to organizations that help the homeless.
- DO** be a part of the solution by practicing Responsible Compassion.
- DON'T** encourage panhandling by giving money, food, supplies, etc.
- DON'T** give them your address or take them to your home.
- DON'T** allow camping or loitering on your property.
- DON'T** assume you're making a difference when you are giving; you may actually be hurting, not helping.

Find out more at [www.lake-elsinore.org/homelesstaskforce](http://www.lake-elsinore.org/homelesstaskforce) or  
[www.responsiblecompassion.com](http://www.responsiblecompassion.com).

# Alert LE - Report Issues to the City

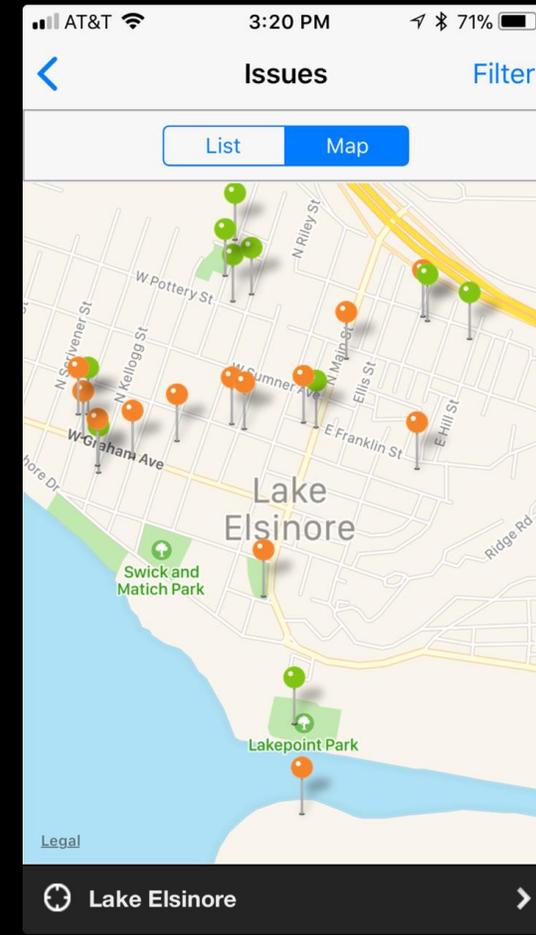
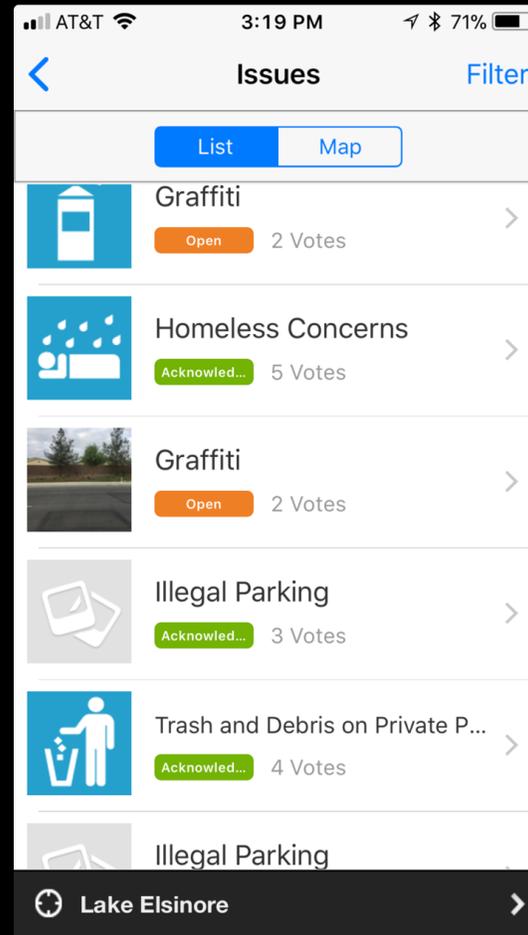
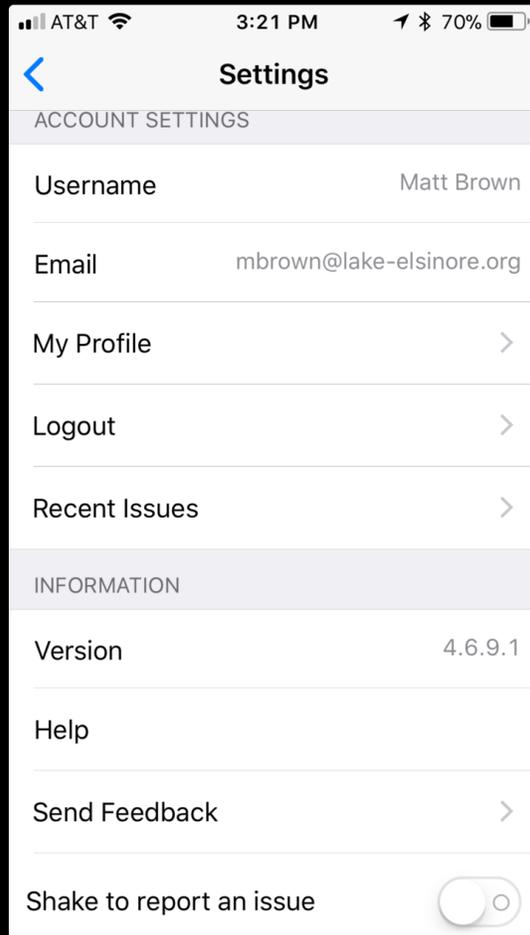
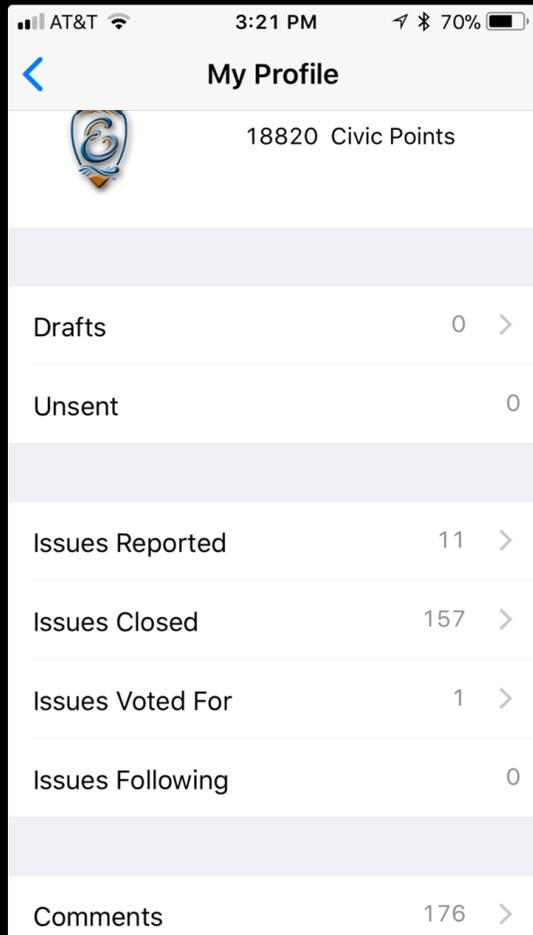


Available Online at [www.lake-elsinore.org/alertle](http://www.lake-elsinore.org/alertle), on Facebook [@LakeElsinoreCityHall](https://www.facebook.com/LakeElsinoreCityHall) or in your [app store](#) – search Alert LE



Offered for iOS and Android Devices. Images shown are from iPhone.

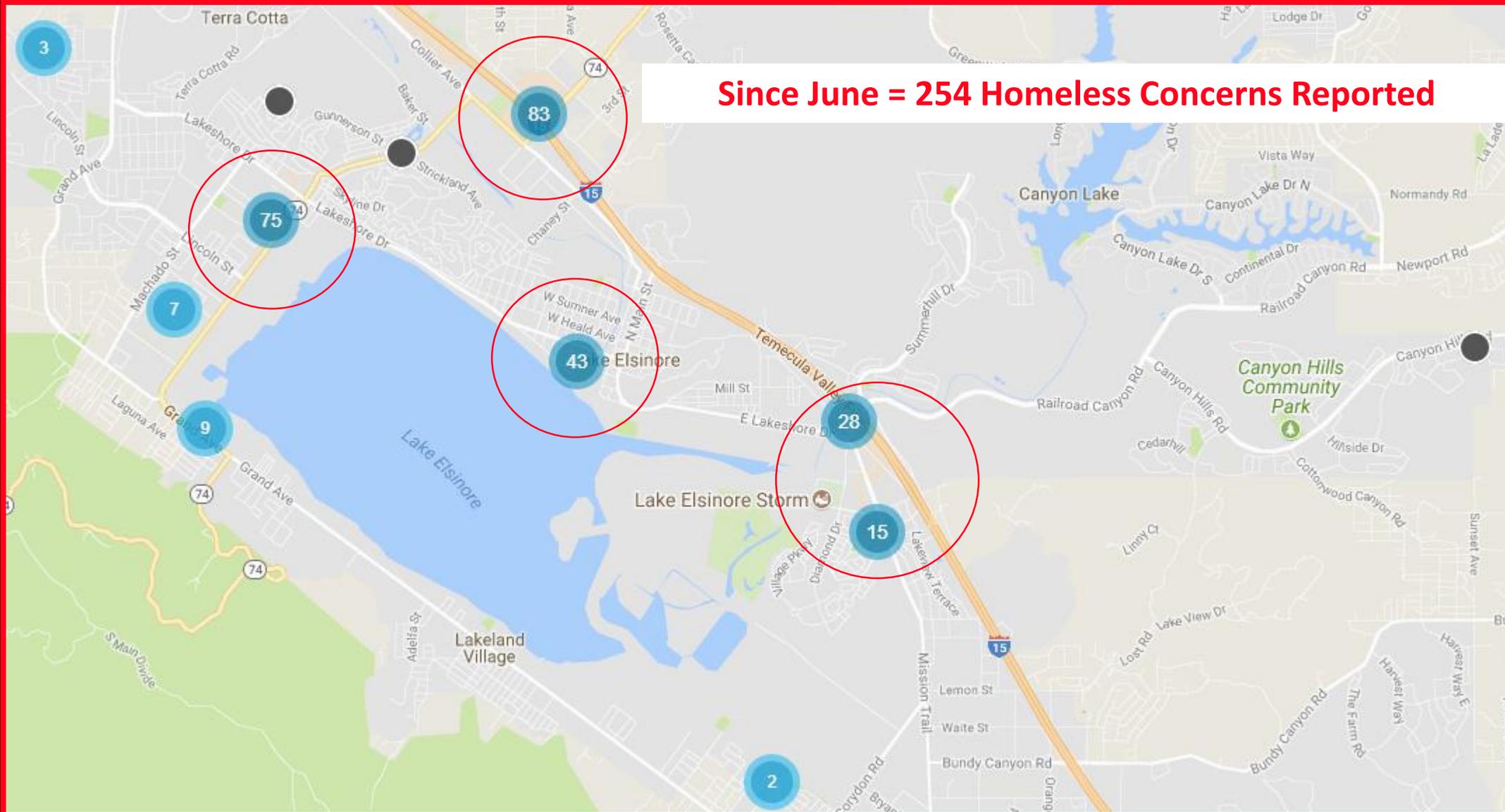
# Alert LE - Viewing Issues in the City



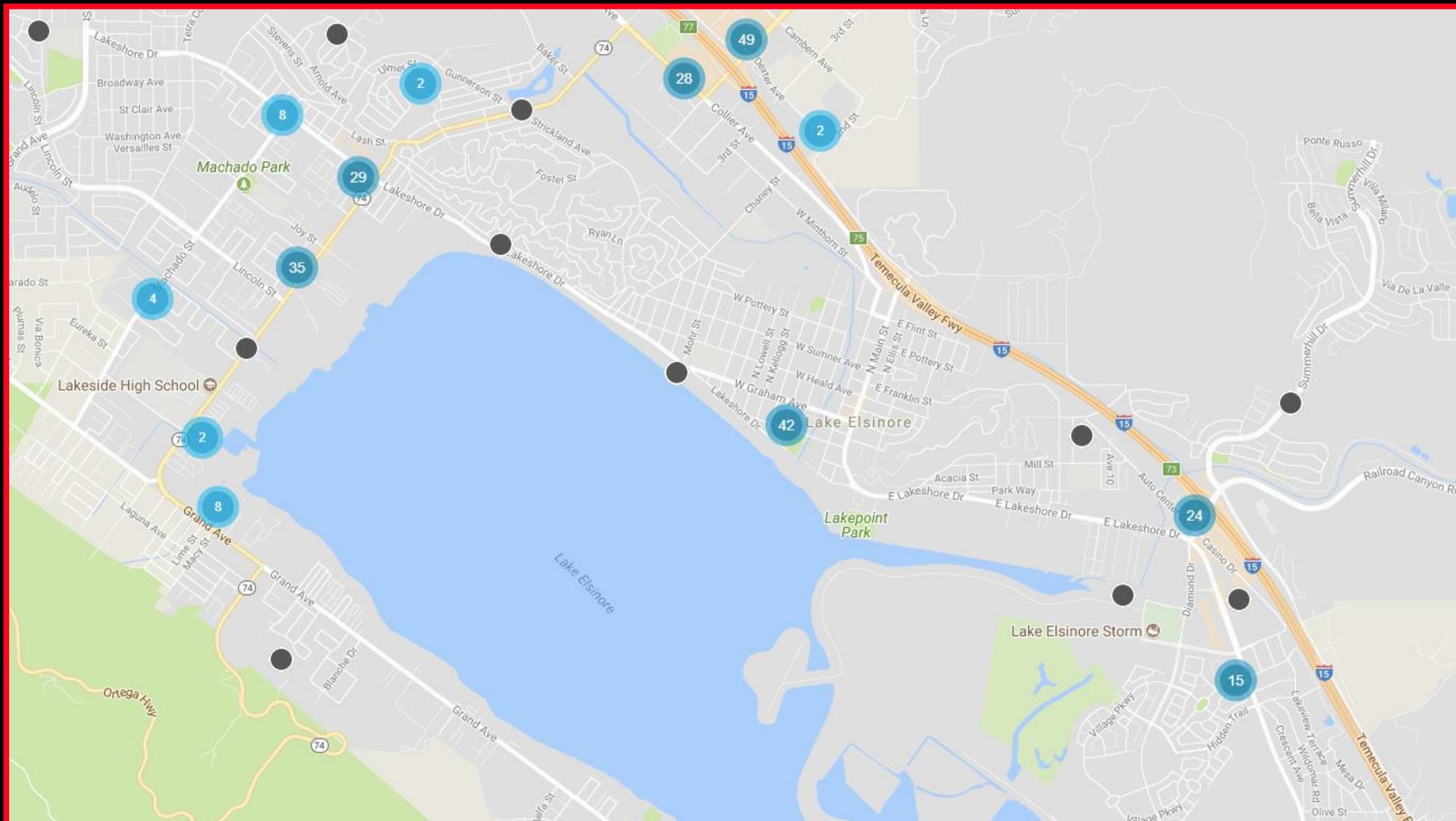
# Alert LE – Collect Valuable Data



Since June = 254 Homeless Concerns Reported



# Alert LE - Data Driven Decisions



# Responsible Compassion

Provide A Hand Up...  
Not A Hand Out

## RESPONSIBLE COMPASSION FOR THE HOMELESS

### DO'S & DON'TS

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*Assess Our Available Resources and  
Identify the Gaps*

**Survey Time**

# Homeless Outreach Coalition

## What's Next



- **Next Coalition Meeting** – March or May 2018
  - Quarterly or Twice a Year (with special meetings)
- **Community Update Meeting** – Tentative December
  - Opportunity to Engage and Educate Residents and Others
  - Connect with You to Offer Time, Talent or Treasurers
- **Homeless Outreach Event** – Tentative December/January
  - Gather to walk into camps to triage and offer help to those in need
- **Develop Effective Resource Page & Guide** –  
Email [PIO@Lake-Elsinore.org](mailto:PIO@Lake-Elsinore.org) Program Materials/Weblinks