

GOALS

The Lake Elsinore Senior Center intends to provide a friendly place to recreate, socialize, learn new things, participate in activities, and obtain needed services. These guidelines are intended to provide an environment of safety, mutual respect, and comfort for all Senior Center Participants.

PARTICIPATION

The Senior Activity Center is a drop-in recreational program open to adults 55 and older who Do Not require care or adult supervision. Participants will be responsible for their decisions and actions.

EXPECTATIONS

Participants should be considerate and treat others with kindness, courtesy, and respect regardless of individual opinions, ethnicity, race, sexuality, age, disability, or religion. Participants must also be responsible for providing their own personal care and needs. A caregiver must accompany participants not able to attend to their own personal needs and must remain for the duration of their stay. And finally, any person exhibiting illness, poor personal hygiene, and/or related conditions that may compromise the health of others may be asked to leave the Center until the condition is remedied.

PROHIBITED

- Engaging in any activity prohibited by law.
- Activities that infringe on the rights of the Senior Center participants and staff.
- Disturbing, disruptive or unsafe behavior, including any conduct that interferes with use or enjoyment of facility amenities by other participants or interrupts activities or programs being offered by the center or causes damage or destruction to property.
- Borrowing and/or tampering with another person's property or City property or belonging without permission.
- Use of abusive, obscene, threatening, harassing, insulting, offensive, or suggestive language.
- Harassment or intimidation by words, gestures, body language or any menacing behavior.
- Physical contact with other person in any angry or threatening manner or threatening of physical violence.
- Carrying or concealing weapons or other devices that could be used as a weapon.
- Use of tobacco, vapor/ e-cigarettes, drugs, alcohol is prohibited inside the Center or during any center activities. No smoking within 50 feet of any public building.
- Selling, soliciting, or panhandling.
- Conducting personal commercial activities.

- Talking on telephones or using electronic devices without headphones in a manner that disrupts other participants.
- Inappropriate attire.
- Using the facility for illegal activity or for personal bathing, as laundry facilities or sleeping purposes.

UNDERSTANDING

Continuous complaints and negative comments are detrimental and uncomfortable for other participants. Concerns should be brought to the attention of the staff so appropriate action can be taken. Remember when something has already happened, we cannot reverse it. Our goal is to be sure it does not happen again. Questions or disputes about violations and/or the interpretation of the provisions of this Code of Conduct will be resolved by the Community Services Coordinator, Recreation Supervisor and/or the Director of Community Services.

CONSEQUENCES

First Offense - Verbal Warning

- Meet with the participants to discuss the policy. Incident and meeting will be documented.
- Discuss inappropriate behavior.
- Advise participants that continued inappropriate behavior will result in suspension from the program.

Second Offense - Written notice of warning

- Meet with the participant to discuss continued issue with a written follow up notice.
- Suspension may be considered, depending on the nature and severity of the violation.

Third Offense - Suspension of Center privileges.

- Length of time will be dependent on the nature and the severity of the violation, and will be decided by the Community Services Coordinator, the Recreation Supervisor and/or the Director of Community Services.

If a violation causes harm to another participant, staff or property, the violator will be instructed to leave the center immediately and such action may result in permanent revocation of center privileges.

Senior Center Staff reserves the right to immediately dismiss participants from the Senior Center for any violation of the Code of Conduct policy.

Criminal Sanctions will be sought for violations of the law. The above remedies maybe cumulatively applied. No refunds of fees shall be given for any suspension or expulsion from a program for violating the Code of Conduct.



City of Lake Elsinore
 Community Services Department
Senior Activity Center
 420 E. Lakeshore Dr.
 951-674-2526

Official Use Only	
C.O.C. Signed	Staff Initial _____
Inputted in REC1	_____
Date	_____

Membership Contact and Registration Form

Today's Date _____

First Name _____ Middle Initial _____

Last Name _____

Date of Birth - Month _____ Day _____ Year _____ Age _____

Gender (Please Check) Male Female

Address _____ City _____ Zip _____

Phone _____ Email _____

Emergency Information:

Emergency Contact _____ Phone _____

Relationship _____

Physicians Name _____ Phone _____

Allergies/ Medical Problems (we should be aware of): _____

By signing I hereby acknowledge that I have read, understand, and will abide by the Code of Conduct.

Participant Signature

Date