

Demographics

| New Clients | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Female | 3 | 1 | 0 | 3 | 5 | 3 | 3 | 9 | | | | | 27 |
| Female Duplicated | 3 | 5 | 4 | 4 | 7 | 12 | 7 | 23 | | | | | 65 |
| Male | 4 | 1 | 1 | 7 | 6 | 6 | 2 | 12 | | | | | 39 |
| Male Duplicated | 9 | 12 | 11 | 14 | 6 | 18 | 21 | 39 | | | | | 130 |
| Youth <25 years old | 1 | 0 | 0 | 3 | 3 | 0 | 1 | 3 | | | | | 11 |
| 25-54 years old | 3 | 1 | 1 | 7 | 7 | 6 | 4 | 13 | | | | | 42 |
| Senior>55 years old | 3 | 1 | 0 | 0 | 1 | 3 | 0 | 5 | | | | | 13 |
| Confirmed Veteran | 1 | 0 | 0 | 0 | 1 | 2 | 0 | 1 | | | | | 5 |
| Probation | 0 | 0 | 1 | 1 | 0 | 2 | 1 | 1 | | | | | 6 |
| Parole | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 1 |
| Mental Illness | 7 | 1 | 1 | 9 | 8 | 7 | 3 | 8 | | | | | 44 |
| Physical Disability | 4 | 2 | 0 | 3 | 1 | 3 | 0 | 1 | | | | | 14 |
| Developmental Disability | 0 | 0 | 0 | 2 | 1 | 2 | 0 | 3 | | | | | 8 |
| Substance Abuse | 6 | 1 | 1 | 7 | 11 | 8 | 4 | 9 | | | | | 47 |
| Income | 4 | 1 | 0 | 2 | 1 | 4 | 2 | 7 | | | | | 21 |
| Lake Elsinore Resident > 1 Year | 6 | 2 | 0 | 7 | 8 | 7 | 2 | 14 | | | | | 46 |
| Homeless <30 Days | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 7 | | | | | 9 |
| Homeless 1 - 11 Months | 3 | 0 | 0 | 1 | 4 | 3 | 3 | 6 | | | | | 20 |
| Homeless > 1 Year | 3 | 2 | 1 | 9 | 7 | 6 | 1 | 8 | | | | | 37 |
| Number of Engagements | 71 | 83 | 77 | 86 | 91 | 117 | 120 | 217 | | | | | 862 |
| Refused to complete intake | 7 | 5 | 3 | 6 | 5 | 4 | 6 | 1 | | | | | 37 |
| # of New Clients | 7 | 2 | 1 | 10 | 11 | 9 | 5 | 21 | | | | | 66 |

Housing & Shelter Placement

| Housing Intervention | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|----------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Emergency Shelter | 5 | 2 | 2 | 5 | 8 | 3 | 3 | 1 | | | | | 29 |
| Trip Home / Family Reunification | 0 | 0 | 0 | 1 | 1 | 0 | 2 | 6 | | | | | 10 |
| Transitional Housing | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 1 | | | | | 2 |
| Permanent Housing (NON-CES) | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 1 | | | | | 2 |
| Permanent Housing (CES) | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | | | | | 2 |
| Returned To Streets | 0 | 0 | 0 | 4 | 4 | 0 | 0 | 1 | | | | | 9 |
| VI-SPDAT Housing Assesment | 1 | 2 | 4 | 2 | 5 | 2 | 3 | 4 | | | | | 23 |
| Disability Verification Form | 1 | 0 | 2 | 1 | 3 | 2 | 2 | 3 | | | | | 14 |
| Homeless Verification | 2 | 4 | 5 | 4 | 7 | 3 | 4 | 3 | | | | | 32 |
| Housing Referral | 4 | 5 | 3 | 5 | 0 | 0 | 3 | 6 | | | | | 26 |

| |
|--------------------------|
| Total Street Exits (YTD) |
| 46 |

Mental / Physical Health Services

| Service Agency | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Mental Health Services | 7 | 4 | 9 | 8 | 6 | 10 | 13 | 18 | | | | | 75 |
| Crisis Stabilization Unit | | | | | | | 3 | 3 | | | | | 6 |
| Medical Service Referrals | 4 | 5 | 6 | 7 | 5 | 6 | 12 | 9 | | | | | 54 |
| CPS Calls | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | | | | 1 |
| APS Calls | 2 | 2 | 3 | 9 | 4 | 5 | 3 | 7 | | | | | 35 |
| APS Physical Responses | 2 | 2 | 0 | 0 | 0 | 1 | 1 | 5 | | | | | 11 |

Substance Abuse Services / Placements

| Service Agency | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|----------------------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| SA Service Attempts | 7 | 3 | 5 | 4 | 3 | 4 | 7 | 1 | | | | | 34 |
| SA Service Connections | 0 | 0 | 0 | 0 | 0 | 0 | 3 | 0 | | | | | 3 |
| Substance Abuse Placements | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | | | | 1 |

Miscellaneous Services

| Service | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|---|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| Phone calls by SWAG on behalf of client | 87 | 107 | 91 | 97 | 109 | 132 | 123 | 115 | | | | | 861 |
| Vital Docs (ID,SS Card,Birth Cert) | 8 | 4 | 10 | 13 | 9 | 10 | 7 | 6 | | | | | 67 |
| Mainstream Benefits | 3 | 4 | 7 | 4 | 5 | 3 | 6 | 4 | | | | | 36 |
| Transportation / BusPass | 17 | 11 | 16 | 23 | 21 | 15 | 39 | 40 | | | | | 182 |
| Veteran Services | 1 | 0 | 0 | 0 | 1 | 2 | 2 | 5 | | | | | 11 |
| Refused Services | 5 | 3 | 13 | 7 | 27 | 16 | 34 | 44 | | | | | 149 |