

**Demographics**

New Clients	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Female	3	3	5	4	1	2							18
Female Duplicated	11	7	16	17	14	16							81
Male	3	2	7	7	3	5							27
Male Duplicated	20	14	29	34	27	28							152
Youth <25 years old	2	0	1	1	0	2							6
25-54 years old	2	3	10	9	3	3							30
Senior>55 years old	2	2	1	1	1	2							9
Confirmed Veteran	0	0	0	0	0	0							0
Probation	0	0	1	1	0	2							4
Parole	0	0	0	0	0	1							1
Mental Illness	5	5	10	9	4	6							39
Physical Disability	1	1	6	2	2	2							14
Developmental Disability	1	1	2	1	0	1							6
Substance Abuse	6	4	9	10	4	7							40
Income	1	3	4	6	0	4							18
Lake Elsinore Resident > 1 Year	4	1	9	9	0	4							27
Homeless <30 Days	1	0	1	2	1	0							5
Homeless 1 - 11 Months	3	3	1	3	1	0							11
Homeless > 1 Year	2	2	10	6	2	7							29
Number of Contacts	165	154	228	213	204	205							1169
Refused to complete intake	1	0	0	0	1	1							3
# of New Clients	6	5	12	11	4	7							45

**Housing & Shelter Placement**

Housing Intervention	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Emergency Shelter	1	3	2	4	6	3							19
Transitional Housing	0	0	0	0	0	0							0
Trip Home / Family Reunification	1	0	1	0	2	1							5
Permanent Housing (NON-CES)	1	0	0	0	0	0							1
Permanent Housing (CES)	0	0	0	0	1	0							1
Returned To Streets	3	0	1	0	2	2							8
VI-SPDAT Housing Assessment	11	7	6	5	3	3							35
Disability Verification Form	3	3	2	2	2	2							14
Homeless Verification	2	3	7	3	2	3							20
Housing Referral	19	17	36	38	32	35							177

Total Street Exits (YTD)

26

Permanent Housing (YTD)

7

**Mental / Physical Health Services**

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Mental Health Services	17	15	17	18	14	17							98
Crisis Stabilization Unit	5	2	3	4	3	6							23
Medical Service Referrals	16	13	29	43	45	81							227
CPS Calls	0	0	0	0	3	0							3
APS Calls	9	7	23	15	12	15							81
APS Physical Responses	3	2	5	3	2	1							16

**Substance Abuse Services / Placements**

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SA Service Attempts	17	21	44	47	42	44							215
SA Service Connections	8	5	12	10	13	10							58
Substance Abuse Placements	4	1	1	1	0	0							7

**Miscellaneous Services**

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone calls by SWAG on behalf of client	240	183	273	269	256	259							1480
Vital Docs (ID,SS Card,Birth Cert)	12	9	5	4	3	5							38
Mainstream Benefits	10	11	15	20	10	23							89
Transportation / BusPass	70	61	41	20	33	72							297
Veteran Services	2	4	11	9	5	7							38
Refused Services	15	9	10	7	15	29							85