

### Demographics

New Clients	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Female	3	3	5	4	1	2	10						28
Female Duplicated	11	7	16	17	14	16	25						106
Male	3	2	7	7	3	5	13						40
Male Duplicated	20	14	29	34	27	28	38						190
Youth <25 years old	2	0	1	1	0	2	2						8
25-54 years old	2	3	10	9	3	3	18						48
Senior>55 years old	2	2	1	1	1	2	3						12
Confirmed Veteran	0	0	0	0	0	0	4						4
Probation	0	0	1	1	0	2	1						5
Parole	0	0	0	0	0	1	2						3
Mental Illness	5	5	10	9	4	6	21						60
Physical Disability	1	1	6	2	2	2	3						17
Developmental Disability	1	1	2	1	0	1	4						10
Substance Abuse	6	4	9	10	4	7	19						59
Income	1	3	4	6	0	4	7						25
Lake Elsinore Resident > 1 Year	4	1	9	9	0	4	17						44
Homeless <30 Days	1	0	1	2	1	0	2						7
Homeless 1 - 11 Months	3	3	1	3	1	0	5						16
Homeless > 1 Year	2	2	10	6	2	7	16						45
Number of Contacts	165	154	228	213	204	205	333						1502
Refused to complete intake	1	0	0	0	1	1	3						6
# of New Clients	6	5	12	11	4	7	23						68

### Housing & Shelter Placement

Housing Intervention	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Emergency Shelter	1	3	2	4	6	3	3						22
Transitional Housing	0	0	0	0	0	0	1						1
Trip Home / Family Reunification	1	0	1	0	2	1	0						5
Permanent Housing (NON-CES)	1	0	0	0	0	0	0						1
Permanent Housing (CES)	0	0	0	0	1	0	1						2
Returned To Streets	3	0	1	0	2	2	1						9
VI-SPDAT Housing Assesment	11	7	6	5	3	3	10						45
Disability Verification Form	3	3	2	2	2	2	2						16
Homeless Verification	2	3	7	3	2	3	2						22
Housing Referral	19	17	36	38	32	35	40						217

Total Street Exits (YTD)  
33

Permanent Housing (YTD)  
8

### Mental / Physical Health Services

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Mental Health Services	17	15	17	18	14	17	20						118
Crisis Stabilization Unit	5	2	3	4	3	6	4						27
Medical Service Referrals	16	13	29	43	45	81	121						348
CPS Calls	0	0	0	0	3	0	0						3
APS Calls	9	7	23	15	12	15	16						97
APS Physical Responses	3	2	5	3	2	1	3						19

### Substance Abuse (SA) Services / Placements

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SA Service Attempts	17	21	44	47	42	44	59						274
SA Service Connections	8	5	12	10	13	10	14						72
SA Outpatient Connections	N/A	N/A	N/A	N/A	N/A	N/A	2						2
SA Placements	4	1	1	1	0	0	3						10
SA Placements (Prior Street Exits)	N/A	N/A	N/A	N/A	N/A	N/A	1						1

### Miscellaneous Services

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone calls by SWAG on behalf of client	240	183	273	269	256	259	294						1774
Vital Docs (ID,SS Card,Birth Cert)	12	9	5	4	3	5	9						47
Mainstream Benefits	10	11	15	20	10	23	27						116
Transportation / BusPass	70	61	41	20	33	72	118						415
Veteran Services	2	4	11	9	5	7	5						43
Refused Services	15	9	10	7	15	29	27						112