

Demographics

New Clients	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Female	3	3	5	4	1	2	10	7	5	5	0		45
Female Duplicated	11	7	16	17	14	16	25	22	18	19	17		182
Male	3	2	7	7	3	5	13	7	10	11	5		73
Male Duplicated	20	14	29	34	27	28	38	37	38	46	42		353
Youth <25 years old	2	0	1	1	0	2	2	1	2	2	1		14
25-54 years old	2	3	10	9	3	3	18	11	12	12	3		86
Senior>55 years old	2	2	1	1	1	2	3	2	1	2	1		18
Confirmed Veteran	0	0	0	0	0	0	4	0	1	0	0		5
Probation	0	0	1	1	0	2	1	1	1	4	3		14
Parole	0	0	0	0	0	1	2	0	2	3	1		9
Mental Illness	5	5	10	9	4	6	21	13	14	15	5		107
Physical Disability	1	1	6	2	2	2	3	2	4	4	0		27
Developmental Disability	1	1	2	1	0	1	4	1	1	5	2		19
Substance Abuse	6	4	9	10	4	7	19	13	15	16	5		108
Income	1	3	4	6	0	4	7	4	1	6	0		36
Lake Elsinore Resident > 1 Year	4	1	9	9	0	4	17	13	5	10	5		77
Homeless <30 Days	1	0	1	2	1	0	2	0	4	1	0		12
Homeless 1 - 11 Months	3	3	1	3	1	0	5	2	5	6	0		29
Homeless > 1 Year	2	2	10	6	2	7	16	12	6	9	5		77
Number of Contacts	165	154	228	213	204	205	333	273	315	327	259		2676
Refused to complete intake	1	0	0	0	1	1	3	0	3	0	0		9
# of New Clients	6	5	12	11	4	7	23	14	15	16	5		118

Housing & Shelter Placement

Housing Intervention	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Emergency Shelter	1	3	2	4	6	3	3	3	8	3	1		37
Transitional Housing	0	0	0	0	0	0	1	0	1	1	0		3
Trip Home / Family Reunification	1	0	1	0	2	1	0	0	1	0	0		6
Permanent Housing (NON-CES)	1	0	0	0	0	0	0	0	0	1	1		3
Permanent Housing (CES)	0	0	0	0	1	0	1	0	4	3	0		9
Returned To Streets	3	0	1	0	2	2	1	2	0	3	1		15
VI-SPDAT Housing Assessment	11	7	6	5	3	3	10	4	3	4	3		59
Disability Verification Form	3	3	2	2	2	2	2	0	3	2	4		25
Homeless Verification	2	3	7	3	2	3	2	2	2	3	5		34
Housing Referral	19	17	36	38	32	35	40	45	39	43	35		379

Total Street Exits (YTD)

57

Permanent Housing (YTD)

18

Mental / Physical Health Services

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Mental Health Services	17	15	17	18	14	17	20	17	18	19	20		192
Crisis Stabilization Unit	5	2	3	4	3	6	4	2	9	18	11		67
Medical Service Referrals	16	13	29	43	45	81	121	100	80	68	71		667
CPS Calls	0	0	0	0	3	0	0	0	0	0	0		3
APS Calls	9	7	23	15	12	15	16	12	9	8	2		128
APS Physical Responses	3	2	5	3	2	1	3	1	2	1	0		23

Substance Abuse (SA) Services / Placements

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SA Service Attempts	17	21	44	47	42	44	59	49	82	71	50		526
SA Service Connections	8	5	12	10	13	10	14	19	9	13	6		119
SA Outpatient Connections	N/A	N/A	N/A	N/A	N/A	N/A	2	2	0	2	0		6
SA Placements	4	1	1	1	0	0	3	2	1	2	2		17
SA Placements (Prior Street Exits)	N/A	N/A	N/A	N/A	N/A	N/A	1	1	0	0	2		4

Miscellaneous Services

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone calls by SWAG on behalf of client	240	183	273	269	256	259	294	248	411	380	300		3113
Vital Docs (ID,SS Card,Birth Cert)	12	9	5	4	3	5	9	6	4	7	25		89
Mainstream Benefits	10	11	15	20	10	23	27	28	21	20	21		206
Transportation / BusPass	70	61	41	20	33	72	118	101	119	110	103		848
Veteran Services	2	4	11	9	5	7	5	10	7	6	3		69
Refused Services	15	9	10	7	15	29	27	7	17	21	19		176