

### Demographics

New Clients	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Female	1	2	0	1	0	3	3	4	2				16
Female Duplicated	11	10	10	10	8	10	12	8	7				86
Male	6	3	4	8	3	8	3	6	2				43
Male Duplicated	42	30	31	32	30	31	33	36	37				302
Youth <25 years old	0	1	1	1	0	0	0	1	1				5
25-54 years old	4	4	2	7	2	9	4	9	1				42
Senior>55 years old	3	0	1	1	1	2	2	0	2				12
Confirmed Veteran	3	0	0	1	0	0	1	0	0				5
Probation	0	2	2	0	1	2	0	1	0				8
Parole	6	0	1	2	1	0	0	0	0				10
Mental Illness	3	4	4	8	2	10	5	8	4				48
Physical Disability	1	1	2	5	2	4	0	2	1				18
Developmental Disability	7	1	0	3	1	3	1	1	0				17
Substance Abuse	4	4	4	8	3	9	6	10	4				52
Income	7	3	1	1	0	2	1	1	1				17
Lake Elsinore Resident > 1 Year	0	2	4	4	3	8	2	7	3				33
Homeless <30 Days	0	0	1	2	0	0	0	1	2				6
Homeless 1 - 11 Months	1	1	0	0	1	2	3	4	1				13
Homeless > 1 Year	6	4	3	7	2	9	3	5	1				40
Number of Contacts	232	352	330	265	217	234	246	164	210				2250
Refused to complete intake	0	0	0	2	0	0	0	0	0				2
# of New Clients	7	5	4	9	3	11	6	10	4				59

### Housing & Shelter Placement

Housing Intervention	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Emergency Shelter	1	2	3	6	4	2	8	0	2				28
Transitional Housing	0	0	0	0	0	1	0	0	0				1
Trip Home / Family Reunification	0	0	0	1	0	0	0	0	1				2
Permanent Housing (NON-CES)	0	0	0	0	0	0	0	1	0				1
Permanent Housing (CES)	1	0	1	0	0	2	3	1	0				8
Returned to Streets	0	0	1	3	0	0	0	0	1				5
VI-SPDAT Housing Assesment	11	4	5	10	3	7	2	0	0				42
Disability Verification Form	2	5	2	11	6	9	4	1	0				40
Homeless Verification	1	7	2	14	8	10	14	0	1				57
Housing Referral	21	18	14	12	12	10	4	8	5				104

Total Street Exits (YTD)  
35

Permanent Housing (YTD)  
11

### Mental / Physical Health Services

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Mental Health Services	13	10	7	10	8	6	8	5	3				70
Crisis Stabilization Unit	5	2	3	10	3	5	6	5	3				42
Medical Service Referrals	67	50	42	35	40	34	22	16	10				316
CPS Calls	0	0	0	0	0	0	0	0	0				0
APS Calls	1	2	0	0	1	0	0	0	1				5
APS Physical Responses	0	0	0	0	0	0	0	0	1				1

### Substance Abuse (SA) Services / Placements

Service Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SA Cares Line Attempts	20	10	17	16	12	10	3	11	3				102
SA Cares Line Connections	8	4	7	6	6	8	2	7	0				48
SA Outpatient Connections	4	1	5	0	0	0	0	0	0				10
Substance Abuse Placements	0	1	2	1	0	0	1	1	0				6
SA Placements (Prior Street Exits)	3	0	0	0	3	1	4	0	0				11

### Miscellaneous Services

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone calls by SWAG on behalf of client	137	174	190	171	149	120	131	144	126				1342
Vital Docs (ID,SS Card,Birth Cert)	5	11	4	8	10	8	7	2	1				56
Mainstream Benefits	9	10	5	10	9	3	5	5	2				58
Transportation / BusPass	60	92	109	141	125	140	127	111	64				969
Veteran Services	0	6	5	3	1	0	2	1	3				21
Refused Services	3	4	14	9	3	5	8	7	4				57