

Demographics

New Clients	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Female	1	1	4	2	4	3	1	5	3	3	2		29
Female Duplicated	12	9	9	3	6	5	8	8	8	5	5		78
Male	3	3	5	8	5	0	4	7	8	6	3		52
Male Duplicated	31	20	22	16	16	16	31	28	16	22	20		238
Youth <25 years old	0	0	0	0	0	0	0	0	3	0	1		4
25-54 years old	3	3	8	7	7	2	4	10	7	8	3		62
Senior >55 years old	1	0	1	2	2	1	1	2	1	1	1		13
Confirmed Veteran	0	0	1	1	0	0	0	0	0	0	0		2
Probation	3	0	1	1	0	0	0	0	0	0	0		5
Parole	0	3	0	1	0	1	0	5	0	0	0		10
Mental Illness	3	3	6	6	7	3	5	12	0	8	5		58
Physical Disability	2	2	4	2	3	0	2	3	2	2	1		23
Developmental Disability	0	2	3	2	1	0	2	3	1	3	1		18
Substance Abuse	4	3	9	7	9	3	4	16	10	9	5		79
Income	1	0	4	3	3	2	0	5	4	6	3		31
Lake Elsinore Resident > 1 Year	4	2	6	8	10	3	5	8	1	0	0		47
Homeless <30 Days	0	0	0	0	0	0	0	0	1	0	0		1
Homeless 1 - 11 Months	1	3	2	3	3	1	2	3	4	0	0		22
Homeless > 1 Year	3	3	7	5	6	2	3	11	6	9	5		60
Number of Contacts	154	160	190	111	139	109	69	150	200	119	103		1504
Refused to complete intake	0	0	0	0	0	0	0	0	0	0	0		0
# of New Clients	4	4	9	10	9	3	5	12	11	9	5		81

Housing & Shelter Placement

Housing Intervention	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Emergency Shelter (Outside Agency)	1	0	0	1	0	0	0	0	0	0	0		2
The Hot Springs Motel	3	4	3	2	3	4	1	6	4	1	2		33
Clients Continuing at The Hot Springs Motel	3	2	3	2	4	1	2	2	2	1	1		23
Nights spent in The Hot Springs Motel	64	89	62	26	53	34	25	31	51	42	55		532
The Anchor	5	5	4	3	2	3	7	9	9	4	8		59
Transitional Housing	0	0	0	0	1	2	0	0	0	0	1		4
Trip Home / Family Reunification	0	0	0	0	0	0	0	1	1	0	0		2
Permanent Housing (NON-CES)	0	0	0	1	0	0	1	0	0	0	0		2
Permanent Housing (CES)	0	0	0	0	1	0	2	0	0	1	0		4
Returned to Streets	3	4	1	2	3	3	7	6	6	5	7		47
VI-SPDAT Housing Assessment	3	4	3	0	3	3	1	6	1	2	3		29
Disability Verification Form	0	0	0	0	3	3	0	5	0	0	0		11
Homeless Verification	13	2	3	4	0	0	0	5	3	11	16		57
Housing Referral	0	4	2	0	4	0	14	11	10	5	1		51

Total Street Exits (YTD)
135

Permanent Housing (YTD)
8

Mental / Physical Health Services

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Mental Health Services	1	0	10	3	25	5	7	14	12	13	8		98
Crisis Stabilization Unit	0	0	1	3	5	5	5	3	5	1	6		34
Medical Service Referrals	4	7	3	1	4	2	2	15	9	11	7		65
CPS Calls	0	0	1	0	0	0	0	0	0	0	0		1
APS Calls	3	3	9	0	2	0	0	2	1	1	3		24
APS Connections	2	0	0	0	0	0	0	0	0	0	1		3

Substance Abuse (SA) Services / Placements

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
SA Cares Line Attempts	2	7	5	18	24	6	13	21	17	32	15		160
SA Cares Line Connections	4	4	6	5	15	2	4	8	5	13	10		76
SA Bed Checks	N/A	N/A	N/A	5	1	0	4	10	7	12	3		42
SA Outpatient Connections	2	3	0	3	3	0	0	0	0	0	0		11
Substance Abuse Placements	2	0	2	2	7	3	3	3	5	5	5		37
SA Placements (Prior Street Exits)	0	0	0	0	0	0	0	0	0	0	0		0

Miscellaneous Services

Service	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone calls by SWAG on behalf of client	104	80	103	87	139	77	88	88	93	104	82		1045
Vital Docs (ID,SS Card,Birth Cert)	1	3	0	6	16	9	13	31	12	15	1		107
Mainstream Benefits	1	6	8	0	21	0	3	2	4	7	1		53
Transportation / Bus Pass	66	61	69	17	115	71	81	71	87	76	69		783
Veteran Services	1	5	10	1	1	1	3	1	1	0	0		24